Automatic Renewal FAQ’s:

**How do I start auto renewal on my account?**
You don’t need to do anything. Auto-renew has been enabled for all Logan Library cardholders in good standing.

**What items will auto renew?**
Everything you check out from the library can be renewed, *except for*: Interlibrary Loans, non-holdable/non-renewable (green slip) items, items on hold for other people or items that have already been renewed twice.

**How will I know what has been auto-renewed?**
If we have your email address, we send you an email of what items renewed. If you’re unsure, or don’t receive email notices, check your account online, in-person or by calling the Library.

**What happens if something does not renew?**
If an item can’t be renewed, you will not be notified via email and it may start accruing fines if no action is taken. We encourage you to check your account online, in-person or by calling the Library.

**How long do my items renew for?**
Your check-out items will renew the day after they were due for the full time of initial check out (*1-week* for DVDs, Magazines, Video Games, Flags, Telescope, Spiral Jetty Backpack, Park Pass, etc. or *3-weeks* for books, books on CD, music CDs, etc.). Please check your account online, in-person or by calling the Library to be sure.

**Can I still renew my items myself?**
Yes! Anytime you would like to renew something yourself, you can always call, go online, or ask in-person. Our auto-renewal system is to help you when life gets hectic; this gives you extra time to finish that last chapter or re-read a picture book one last time without the worry of overdue fines or forgetting.

We’d love to hear your feedback! Reach out to [libstaff@loganutah.org](mailto:libstaff@loganutah.org).